

# Boat of Garten Community Hall Policies and Procedures

## ACCESS POLICY

Boat of Garten Community Hall aims to reflect a cohesive community in which neither race, creed, social status, age nor disability forms a barrier to participation in community life.

The Company recognises that the key to becoming accessible and inclusive is to engage with people through learning opportunities and to offer as wide a variety of these as possible.

The Company aims to:

- Provide a building fully accessible to all those who are physically or sensually impaired.
- Provide technical equipment at a level accessible to all abilities for both touring and local groups.
- Provide a performing area accessible to all.
- Provide an induction loop system for those with hearing difficulties within the main hall and foyer and in the lounge area.
- Adopt a “Buddy” system for visitors with hearing or visual disabilities where that person is accompanied throughout the duration of his/her stay.
- Provide easy access to the main hall for large and heavy equipment.
- Provide a disabled parking area.
- Provide clear signage to enable easy access and in English/Gaelic where necessary.
- Provide accessible and lifelong learning opportunities which include approaches for all learning styles.
- Increase awareness of the local cultural, architectural, environmental and social heritage of the community in a relevant and meaningful way easily accessible to all.
- Develop a range of participants in events from pre-school, school age, adults, families, older people, and visitors through a range of initiatives.
- Increase opportunities for volunteers from within the community and further afield.
- Identify and reduce the barriers which discourage people from becoming involved in the community.
- Provide training and networking opportunities for members and volunteers.
- Provide clearly presented information to the local community and visitors through a variety of media. Continue to communicate clearly within the community newsletter which is distributed to every house, posters displayed in prominent positions, and more widely through the community website.
- Continue to make every effort to keep charges for community hires and events as low as possible, particularly when young people are receiving learning or recreational opportunities provided by volunteers and to encourage those organising events to offer discounted admission charges to young people, students, families and other financially disadvantaged people.
- Develop a long-term marketing strategy.
- Monitor a “feedback” strategy to address issues raised by users and identify perceived gaps in provision, to include questionnaires, interviews and a suggestion box.
- Review the Access Policy on a regular basis.

**Approved by Boat of Garten Community Hall Board of Directors**

**Boat of Garten Community Hall is a charitable company limited by guarantee Regd in Scotland No: SC267713  
Scottish charity No: SC 035682 Registered office: The Old Schoolhouse, Rothiemurchus, Aviemore PH22 1QH**